# **Distributor Product Information Document**

This document provides high level information on the product, including information on the main features and exclusions, target market, fees, commissions, and distribution channel. It is designed to help Bell & Clements Ltd, and its distributors meet the FCA requirements relating to the exchange of information under the FCA's rules in its Product Intervention and Product Governance Sourcebook ("PROD"), specifically PROD 4. It is not a sales or marketing tool and should not be used as such.

Requests for insurance coverage should always be placed under the most suitable product based on the Insured's needs and in their best interests.

Lead Carrier Name	Great Lakes Insurance SE ("Great Lakes")
Co-Manufacturer	Bell & Clements Limited ("B&C")
Product Name	Commercial Auto Physical Damage
Class of Business	Transportation
Date	August 2023

## **Manufacturer Information**

Great Lakes Insurance SE ("Great Lakes") is a German entity, regulated by the Federal Financial Supervisory Authority of Germany (Bundesanstalt für Finanzdienstleistungsaufsicht or BaFin). Great Lakes is a wholly owned subsidiary of Münchener Rückversicherungs-Gesellschaft (the "Munich Re Group"), conducting agency and coinsurance business and providing covers for complex single risks.

Bell & Clements Ltd ("B&C") is also part of the Munich Re Group, and a co-manufacturer of this product, utilising Great Lakes' capacity to connect US wholesale brokers and managing general agents with Excess & Surplus lines capacity.

## **Product Information**

## Coverage

The Auto Physical Damage product is designed to reimburse the Insured for losses to a vehicle listed in the insurance certificate schedule. The product covers "comprehensive" (i.e., a wide variety of perils/events which are both inside/outside of a driver's control, e.g., vandalism, theft etc.) and "collision" cover (i.e., losses which occur between the insured vehicle and another vehicle or object (such as a tree)).

## Duration of Insurance coverage provided

12 months in duration but may be extended up to 18 months if needed.

#### Renewals

Unless mandatory, or specifically authorised, no insurance coverage will automatically or tacitly be renewed.

## Add on Products

There are no add on products available to purchase separately under this product.

### **Target Market**

The product is suitable for commercial, business and livery Insureds who require coverage for their own vehicle(s) or for vehicles operated under an Insured authority for perils including collision, vandalism, fire and theft. Whilst the product is suitable for Private Passenger risks, in practice this is usually restricted to high end luxury automobiles.

The product is only available for risks located in the USA.

#### Type of customers for whom the product would be unsuitable

This product is not suitable for:

- 1. Insureds requiring Auto Liability cover.
- 2. Master policies issued to a group, association, organisation or club.
- 3. Individual Insureds requiring cover for personal vehicles (see above).
- 4. Insureds operating within the coal hauling industry (in line with Parent company's environmental/ESG agenda).

## Any notable exclusions or circumstances where the product will not respond

Products are written on Standard London market forms. All forms/wordings are agreed by Bell & Clements Ltd.

#### **Distribution Strategy**

This product is exclusively distributed to Insureds in the USA requiring the Excess and Surplus Lines market.

B&C sub-delegates its authority granted by Great Lakes via binding authorities to authorised US and/or UK coverholders who have been subject to B&C's due diligence process and have been approved by Great Lakes. Risks can also be presented by UK/US authorised and licensed producing brokers directly to B&C.

The Coverholders work either with USA wholesale agents who in turn work with local/retail agents or directly with local/retail agents to provide the product to USA-situs Insureds who cannot obtain insurance in the admitted market and therefore must look to the non-admitted (Excess and Surplus Lines) market for coverage.

When the product is distributed via Binding Authorities, insurance coverage may be written on either a Prior Submit or Full Authority basis, depending on the individual contracts in place.

#### **Product Value**

B&C monitor and assess the market to ensure the product and pricing remain competitive and offer customers value. This includes reviewing commission payments and distribution methods to ensure they are appropriate.



## Other information which may be relevant to distributors

#### Claims

Claims are to be referred to the persons named in the binding authority agreement.

## Complaints

Complaints are to be notified to Complaints@bellandclements.co.uk

#### **Distributor Remuneration**

Commission rates are agreed with each distributor separately. The amount of commission will bear a reasonable relationship to the services and value the distributor provides.

Coverholders are required to clearly state insurance documentation, service, and other fees and charges on customer documentation, and shall not breach any local laws and regulations.

### **Retail Premium Finance**

B&C does not offer retail premium finance on this product.

Feedback on the performance of the product is welcomed and encouraged. Please contact Compliance@bellandclements.co.uk with any comments or queries you may have.